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Warranty and Return Policy

To review specific warranty by product group, please review [Warranty - by Product Group](#).
For information related to Australia, review the [Australian Warranty information](#).

All Klein Tools distributors are required to process warranty returns.

If you have a problem with a warranty return, you may want to consider using a different distributor because most of our distributors perform this process without hesitation. They know we back up our products and provide them prompt credit for warranty returns.

If you have a warranty return and your local distributor is unwilling to process it, please call 1-800-553-4676 and we will process your return directly.

U.S. Return Process:

If you are a Consumer (for example, you purchased your tools on-line or at a store):
Click [here](#) to request a warranty return authorization (WRA).

If you are a Distributor:
Click [here](#) to receive a warranty return authorization (WRA). You will be re-directed to the Klein Tools Distributor Extranet.

Canada Return Process:

If you are a Consumer (for example, you purchased your tools on-line or at a store):
Click [here](#) to request a warranty return authorization (WRA).

If you are a Distributor:
Please contact your local Klein Tools Sales Representative. If you have additional questions, please call Klein Tools Customer Service at 1-800-553-4676.

